



LINDA DAUSEND

Facilitator and Coach

EDUCATION

Arizona State University

B.S. Business Administration

TRAINING & CERTIFICATIONS

The Five Behaviors®

Certified Practitioner

Everything DiSC®

Certified Workplace Facilitator

**The 4 Stages of
Psychological Safety™**

Certified Facilitator and Coach

The Leadership Challenge®

Trained Facilitator

**Certified Professional in Talent
Development (CPTD)**

Association for Talent Development

Coaching Clinic Licensed Facilitator™

Corporate Coach U

Linda Dausend works with clients to become their trusted business partner and is fully committed to seeing them succeed. Linda applies her broad experience to help clients develop strong leaders and build teams that work together well, spending much of her time designing and facilitating training programs with this goal in mind. In addition to in-person facilitator skills, Linda has extensive experience in online and virtual delivery, creating interactive sessions that closely replicate classroom experiences.

Linda provides coaching participants with a future-focused perspective, helping them see their potential for success. She has conducted cross-cultural coaching engagements at all levels of the organization in several industries, including financial and business services, manufacturing, and nonprofits. She has experience working with top-level executives and senior leaders to clarify their goals, realize their potential, and positively impact organizational results. She has also worked extensively in guiding individuals through career transitions.

Linda spent 20 years applying her business studies to the world of retail, including industry giants Macy's and Simon Property Group. Her academic and applied experience allowed her to look holistically at critical components that impact organizations' success. Through her work, she learned that people, and leaders in particular, are vital to achieving organizational objectives, and this launched her journey into leadership and management development.

Linda is a Society for Human Resource Management (SHRM) member and serves as Immediate Past State Director of SHRM Arizona. She is also a member of the local chapter SHRM of Greater Phoenix, and is a Certified Professional in Talent Development (CPTD) through the Association for Talent Development (ATD). Besides doing all that for fun, Linda actively fosters dogs and cats through the Arizona Humane Society, performs in musical theatre, and is currently in the process of hiking the 800-mile Arizona Trail. Linda is an independent contractor with FlashPoint.