



BILL MUGAVIN

Senior Leadership Development Consultant

EXPERIENCE

35+ Years

EDUCATION

Capella University

M.S. Education

University of Phoenix

B.S. Business Management

TRAINING AND CERTIFICATIONS

The Leadership Challenge®

Certified Master

Leadership Practices Inventory®

Trained Coach

Everything DiSC®

Certified Practitioner

The Five Behaviors®

Accredited Facilitator

**The 4 Stages of
Psychological Safety™**

Certified Coach and Facilitator

**Certified Professional
Behavioral Analyst (CPBA)**

ABOUT

Bill's personal mission is to reduce the stress leaders endure by increasing their professional competence, confidence, and engagement (and to help them pay those lessons forward). FlashPoint clients connect with Bill's extensive leadership and business experience, and his engaging style facilitating both in-person and virtual training sessions.

Bill brings to the FlashPoint team lessons from his 35 years of management experience in the nonprofit, financial services, and pharmaceutical industries. His background includes operations management, training management, and international consulting at large global firms, including HSBC North America, where he led global teams in training, customer service, collections, and other operational areas.

Bill has coached over 300+ leaders over the course of 13 years with FlashPoint. His focus is on coaching conversations that create an environment for individual growth, purposeful action, and sustained performance improvement. His specialties include coaching to support training, organizational performance, and executive performance. In his coaching initiatives, Bill pushes participants to challenge themselves, their colleagues, and their employees to reach their highest potential as professionals.

Outside of work Bill likes to spend time with family, play and listen to music, and watch South Park and Family Guy. He especially loves beach vacations, but no matter where he's traveling.

